

Background

Perioperative management of patients with cardiac implantable electronic devices (CIED) is essential for safe patient care. At the University of Michgan Cardio-Vascular Center, the pre & post-anesthesia recovery unit (PACU) nurses are responsible for identifying CIEDs patients and ensuring appropriate cardiac monitoring. Our nurses rely exclusively on the expertise of the device team for pre & post-surgical CIED management. Although this is a safe practice, it is apparent a vast knowledge gap exists amongst the peri-operative nurses relative to the fundamentals of CIEDs; specifically when trying to interpret the information provided by the device team. When informally surveyed about this educational gap, nurses were impartial about the relevance it may have on their clinical practice.

Currently the CVC PACU does not have educational competency requirements for understanding CIED fundamentals nor is it addressed in unit orientation for new nurses. We were unable to find any guidance offered by ASPAN, and little was published in the nursing literature that addresses the need for this type of perioperative competency. The chasm between what is assumed to be understood and what is actually understood, is wide open.



Using a Qualtrics 25-point questionnaire we surveyed pre-existing knowledge in order to prepare an educational program. Based off the results of the survey, education was provided via in person in-services, on-line training, pocket cards, and a CIED reference binder with journal articles, EP algorithms, and quick tips, also made available in a nursing shared drive. A post education survey was conducted. Results recorded.

A final evaluation survey was issued to determine whether this outreach of inquiry provided enough of a consensus amongst nursing staff to establish a unitbased competency for CIEDs.



# "What we don't know, We don't know!" Going Beyond the Gap. Authors: Jacqueline Fortino RN, BSN Katelyn Forgiel RN, BSN Suzanne Benloucif MS, NP, BC & CVC PACU Nursing Staff, University of Michigan, Ann Arbor, MI

Nursing staff identified a knowledge gap in caring for patients with implanted cardiac devices. An educational training program was designed to address the knowledge gap. The process was significant enough that the nurses chose to have training incorporated into the CVC PACU orientation program and become an annual competency requirement for working in this specialty area.



Magnet ICD	202
ICD pacing & shocking	
DDD mode	
ERI indication	
VOO mode	107
Leadless magnet response	
Magnet VT	
Magnet Pacer	
EMI indication	
Bi-v pacing	
Nurse Understanding	
Annual Competency for	

Unit Vote





Pre-Test % Proficiency	Post-Test % Proficiency
20%	66%
30%	90%
60%	44%
10%	100%
50%	100%
30%	77%
50%	100%
40%	66%
66%	70%
50%	77%
40%	100%
	100%

## Conclusions



The overall goal of this innovative initiative is to successfully introduce educational training that will demonstrate the need for CIED competency requirements to nursing staff who already have established nursing care standards.

Goals

#### **Our specific goals are:**

1) to demonstrate the existing knowledge gap regarding the fundamentals of CIED's and its applicability to patient care using an online anonymous survey questionnaire.

2) to create and provide educational training and resources to staff through a variety of modalities based off the results from the initial questionnaire.

3) to reflect a substantial impact on the pre-existing knowledge base in comparison to a similar post-training survey questionnaire.

4) to encourage professional accountability by having nursing staff collectively determine whether to implement a unit based annual CIED competency requirement as a qualification for staffing in this specialty area based on results between both surveys and the impact the education has had on their own "knowing".

It is difficult to measure the impact on patient care directly, but it is expected that when educational requirements are instituted to augment the level of nursing knowledge relevant to clinical practice, where little existed prior, and hold nurses accountable to these requirements, what was unknown, becomes known, and when we begin to recognize the significance of what we did not know, we raise the bar for nursing competency requirements and that translates into improved patient care, safety and clinical outcomes.

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### Significance

